mirra

Quality Management

QAPrima, our innovative quality management tool helps health plans in improving their rating thus improving their revenues through supplemental / MRR process.

It provides a comprehensive look at health plan/ provider performance data for multiple quality measures across multiple IPA's, with an emphasis on convenience and ease of use.

Features

✔ Interactive, user-friendly dashboard for ratings/ gaps

✔ Quality data and submission capability for multiple quality measures within a single platform for HEDIS and MRA

✔ NCQA complaint processing of measures at member, measurement year and episode level as applicable

✔ Dynamic reporting feature with export capability

✔ Real-time tracking of productivity and performance

✔ Role-based user types (including member access) with defined access permissions.

Benefits

View rating across IPA's/ Providers at one glance

Reduce arrors and denials with strategically-designed user-friendly workflow

Track & submit HEDIS/MRR data from a single program

Identify organization performance trends to pinpoint opportunities for improvement

Identify individual performance trends for education and retraining

Our Other Solutions

Eligibility, Enrollment and Member Management

Premium Billing

Claims Adjudication Solution

Encounter Data Processing System (EDPS)

Utilization Management Solution

Provider Portal

Customer Service Management

Appeals, Grievances and Complaint Tracking Module

Member House

Provider Villa

mirra

Transforming Healthcare

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